**Customer Service and The Fitness Industry**

Name:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Directions:

* Post a blog answering the following question:
  + What is the role of Customer Service in the Fitness and Wellness industry?
* Comment on at least one other classmates blog related to the same topic
  + See class website for quick link to blogs
  + <http://fcc-exercisescience1.weebly.com/student-blogs.html>
* Remember to approve comments from fellow classmates so they may earn their points for commenting.

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| --- | --- | --- | --- | --- |
| Category |  |  |  | Points Awarded |
| Blog Post Requirements | Blog post is more than 250 words.  5 points | Blog post is less than 150-249 words  3 points | Blog post is less than 150 words  1 point | \_\_\_\_\_\_/5 |
| Quality and Organization of Information | Information is well organized and clearly related to the question asked.  3 points | Information somewhat organized and somewhat relates to the question asked.  2 points | Information is very unorganized and/or has little to do with the question asked.  1 point | \_\_\_\_\_\_/3 |
| Spelling and Grammar | Excellent, little to no spelling or grammar errors.  5 points | Average, there are a few spelling or grammar errors.  3 points | Below Average, excessive spelling and or grammar errors  1 points | \_\_\_\_\_\_/5 |
| Comment on another blog | Excellent, comment reflects understanding of blog or prompts for additional multiple discussion points. Approximately more than 50-75 words  5 points | Average, comment reflects some understanding of blog adds some discussion points. Approximately 20-45 words.  3 points | Below Average, comment reflects little to no understanding of blog or off topic. Adds no discussion points. Approximately 10-20 words.  3 points | \_\_\_\_\_\_/5 |
| Name of classmates blog I commented on:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | | \_\_\_\_\_\_/3 |
| Rubric Submitted | | | | \_\_\_\_\_\_/5 |
| Total Score: | | | | \_\_\_\_\_\_/26 |